



ESF Human Solutions Sdn Bhd

Reg. No 202301042321 (1536238-U)

Mobile/WhatsApp: 6012-396 2382 Office: 1-700-81-0621

Email: esfhumansolutions@gmail.com

Website: www.esfhs.com.my



EFFECTIVE LEADERSHIP

2 Days Course (9.00am – 5.30pm)

COURSE OVERVIEW

Leadership is defined as the ability to influence people to make things happen. The acid test of a leader is the ability to mobilize support, cooperation and assistance from bosses, subordinates and peers to get things done.

In order to influence others, a leader must know himself and others well enough to motivate others to follow his way. This 2-day program is specifically design to develop the fine art of leadership with the view to help participants to mobilize the manpower of the company towards achieving company mission and vision.

COURSE OBJECTIVES

At the end of the program participants would be able to

- Understand the concepts of leadership
- Conduct Performance Quadrant Analysis to identify the types of employees
- Discover one's strengths and shortcomings and learn how to overcome one's shortcomings
- Use the appropriate leadership style in managing different types of subordinates
- Develop the dimensions of their selves in order to become an effective leader
- Develop the dimensions of their subordinates to fit into their career

- Lead and manage their subordinates to produce results
- Get along with bosses and peers to get support and assistance

HOW YOU WILL LEARN

Workshop, psychology instrument, cases and lectures

WHO SHOULD ATTEND

Manager, executive, non-executive and personnel who manage people

COURSE CONTENTS

Leadership defined

Difference between a manager and a leader

Sources of power

- Legitimate power
- Reward power both monetary and non-monetary
- Referent power
- Expert power
- Social power

Boundaries of your power bases

How to build and use the power bases to influence others?

Note:

Please reach out to us via 6012-396 2382 (Phone call or WhatsApp) for more details or in-house program arrangement