



ESF Human Solutions Sdn Bhd

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Course Serial No. 10001448477

PEOPLE MANAGEMENT SKILLS

2 Days Course (9.00am – 5.30pm)

COURSE OVERVIEW

Managers make things happen through others. According to research findings, 80% of the managerial skills lie in their ability to manage people. People management skills will equip the managers with the skills of aligning their KYKO personality dimensions with a significant other's KYKO personality dimensions to get things done. This 2-day program is specifically designed for organization to equip their managers with people management skills, a breakthrough in management technology whereby managers learn to understand and read people's behaviors to bring out the best from them to achieve company's goals and vision. They will learn to understand their behavior and adapt their behaviors to different types of personalities in order to influence, lead and manage others effectively to achieve the company bottom lines.

COURSE OBJECTIVES

At the end of the program, participants would

- Understand why people behaves, think and feel differently at the workplace
- Understand the concepts and principles of KYKO
- Learn how to interpret KYKO personality dimensions
- Discover one's strengths and shortcomings and learn how to overcome one's shortcomings

- Be able to develop the dimensions of their selves to fit into their career
- Be able to develop the dimensions of their subordinates to fit into their career
- Be able to manage, influence and get support and assistance from bosses, peers and subordinates to make things happen
- Create a harmony working environment and productive working culture.

HOW YOU WILL LEARN – FACE TO FACE

A blend of training techniques encompassing lectures, case-studies, workshops and psychological instruments.

WHO SHOULD ATTEND

Managers, Executives, Supervisors, Line Leaders and those who manage people at the workplace.

COURSE CONTENTS

Module 1

The importance of people management skills

- Role in managing down (operating core)
- Role in managing boundaries (boss, peers and clients)

Module 2

Understanding of Human Behavior

Exercise: My tree of life

Note:

For more details, please reach out to us via 6012-396 2382 (Mobile or WhatsApp) for brochure or in-house program arrangement